

At B Marshall Marine Ltd we are committed to securing the highest management standards and being a progressive and successful marine operator.

Our objective is to provide a safe and innovative solutions to the renewable energy, oil & gas survey and emerging markets.

Our commitment and focus on quality and continual improvement will drive our achievements, impact our customer relations and improve our financial performance. We shall establish systems and procedure to safeguard against all identifiable risks, and ensure highly trained and competent workforce delivering a quality service

How we achieve this

- Fostering a work ethic rooted in Quality and encouraging the active participation and contribution of ideas from all employees.
- Enhanced customer experience through the effectiveness of our Quality Management system, with commitment to providing high level service, a quality workforce and technological quality and reliable solutions and services
- Maintaining our Quality management system in line with the requirements of ISO 9001;2008 ensuring a framework for establishing continual process improvement through measurable objectives, targets and key performance indicators.
- Regularly auditing, monitoring and reviewing our systems and processes, taking corrective and preventative actions against identified quality problems to prevent recurrence.
- Delivering, reliable, costs effective solutions which exceed our customer's expectations and in turn benefit the company and its employees.
- We shall be mindful of the company responsibility to local rules and regulations, and the job to ensure continued competency which delivers a high quality service.
- Supporting our Employees to realise their full potential, encourage education and training on the job to ensure continued competency which delivers a high quality service.
- Utilising the Quality management system to allow normal business decision making processes which control and monitor performance standard, both internally and through our Customer and supplier relationships
- Communicating the policy throughout the organisation ensuring regular review for continued suitability and relevance in accordance with customer requirements.

Compliance with this Quality Policy, objectives and associated procedure is deemed a condition of employment for B Marshall Marine Ltd employees.

Chris Jakeman – Managing Director.....

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